

Received phone bill from AT&T in Feburary for a "collect call" made to me on Jan 15, 2003 at 9:21pm from 818-956-8824, a pay phone in CA. I did not accept these charges in any form or fashion. I called to dispute the charges and the gentlemen on the phone told me there were "Hackers" out there using my number and told me I needed to get AT&T service to get a free "collect-call block" put on my line. I told him I was not interested in AT&T service. He then transferred me to a "Billing Specialist" who told me "unfortunately you are responsible to pay for the call as you either pushed "1" or said "yes" for the charges to appear on the phone. I did neither. I told her I would not pay the bill and hung up on her. I called back again, another gentlemen tried his Sales pitch, again I told him I was not interested. I was calling to get the dispute resolved. He told me that the "Billing Specialist" was very busy and that he could not put my call through to them. I ended hanging up on him. I called back a third time. GOT a lady in a North Carolina office who told me these people were sales agents and that i needed to talk with a Billing Specialist, she transferred me, again I was told that I needed to pay the bill. I again refused to pay the bill and hung up. I told her I was calling the FCC. I am disputing this bill as I did not push one or say yes to the call. I would like to have this issue resolved as I feel it is away they are getting people to take their service using "fear tactics".. THanks Rosetta McAllister